



152167

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. 10007

Application of:

REED, MIKE et al.

Group Art Unit: 2167

Serial No. 10/055,828

Examiner: RAYYAN, SUSAN F.

Filed: October 26, 2001

For: **DETERMINING CUSTOMER FEEDBACK**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE**

Sir:

In response to the Office Action dated November 27, 2007, no claims have been cancelled, amended or added. Claims 1 through 18 and 20 through 32 remain active in the present application. Reexamination and reconsideration of the application is respectfully requested.

A listing of claims in their current form begins on page 2 of this paper.  
Remarks/Arguments begin on page 8 of this paper.

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CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 2-27-08.

By: Michelle George  
Name: Michelle George